

 Only from Hörmann



# Service Support App

Troubleshooting, quickstart and more

**HÖRMANN**

# Service Support App for Technical Support 24-7-365

Available free from the App Store and Google Play, the Hörmann High Performance Doors Service Support App delivers troubleshooting, quickstart, parameters and diagrams instantly.

## Fault code search

Easily search within three sets of fault codes. First select F, T or I then enter the number that is appearing on the control box LED screen. The Issue and Solution are immediately displayed.

## Quickstart for new installations

New installers will appreciate our Quickstart guide which lists common start-up tasks and settings for fast and efficient commissioning of new door installations.

## Common issues, parameters and diagrams

Save time by searching from a pre-selected list of the most encountered issues while installing or servicing our high performance doors. A complete parameter list with explanations is readily available. Wiring diagrams and schematics for our control boxes and activations may be rotated and expanded for a clear view of important details.

## Clear explanations

Clearly written descriptions and directions help analyze the situation and quickly get the door working correctly and with minimal revisiting of the issue at hand.

## Fault Code Search

Easily search within three sets of fault codes: Troubleshooting, Quickstart, parameters and diagrams at your fingertips.



Connect with us!



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